

# EQUALITY IMPACT ASSESSMENT

Peverell Library (as part of the proposed Plan for Libraries)



## STAGE I: WHAT IS BEING ASSESSED AND BY WHOM?

**What is being assessed - including a brief description of aims and objectives?**

### **PEVERELL LIBRARY**

Peverell Library and the services that run from it are being assessed in this EIA. As part of the Plan for Libraries proposal, **Peverell Library has been earmarked for closure.**

**Peverell Library has 2039 active users which is 4.3% of the total active library users.**

The aims of the Pfl proposal are to deliver five universal offers (in line with Society of Chief Librarians and Libraries Taskforce). These are Reading, Information, Digital, Health and Learning. These will be delivered through our objectives:

- Our online offer is accessible 24 hours a day, 365 days a year and provides an online library catalogue, eBooks, audiobooks and magazines plus a range of premium online resources
- Our library buildings will be fit for purpose and include meeting spaces so we are able to offer a full range of services based around the offers of Reading and Literacy, Information and History, Digital, Health and Wellbeing and Learning. They will be clean, modern and welcoming and run by friendly and trained staff
- Our outreach offer will increase. Investment in technology will mean we are able to take the library into communities, providing a pop up library with click and collect activities and services. This will include our Home library Service for housebound users

### **Rationale for proposed closure**

Our clearly defined 'in-library offer' means that some of our buildings may not be fit for purpose and have little or no scope for enhancement or opportunities to increase the footfall. In order to deliver a sustainable modern library service it is important that we assess our existing offer against a range of factors and comparators and have regard to an acceptable level of coverage across the city.

In respect of coverage we aligned ourselves to the four geographical areas (localities) as defined by one of our key partners Livewell Southwest.

Using existing best practice each of our libraries has been assessed against the following criteria:

- Proportion of population in ward aged 0-17
- Proportion of population in ward aged over 60
- Total transactions (book issues)
- Indices of Multiple Deprivation (IMD) score 2015. IMD is a measure to show deprivation across the country, using a variety of measures (for example barriers to housing, or local area crime), rather than just traditional poverty measures.
- Total visits
- Cost per visit
- Computer Hours used
- Total event attendance
- Suitability and sustainability of building (ability to deliver our new offer)

All criteria had an equal weighting, and each library was ranked 1 to 17 against each criteria. With 17 being the lowest value scoring. **Peverell ranked number 11 out of 17 libraries.**

### Opening hours

- Monday: 10am to 5pm
- Tuesday: 10am to 5pm
- Wednesday: 10am to 5pm
- Thursday: 10am to 5pm
- Friday: 10am to 5pm
- Saturday: 10am to 1pm
- Sunday: Closed

### Services and facilities

- Request service
- Computers for public use
- Free Wi-Fi
- Printer (colour and black/white)
- Photocopier (colour and black/white)
- Scanner
- Books for loan

- Audiobooks
- Request a library item – books, periodicals, plays, DVD's, Audiobooks

### Events

- Craft Group – Weekly on Thursdays
- Rhyme Time – Weekly on Mondays & Fridays (babies and toddlers)
- Share a story – Weekly on Wednesday (U5's)
- Gadget Drop In – Weekly on Thursdays

Commitment has been made in Plan for Libraries proposal that the activities and services which currently run from the Library will be replaced by the in library offer at an alternative location, on-line offer and the outreach offer.

### Proposed alternative venues for library outreach services in the event of library closure are :

- Hope Baptist Church
- LARK Pop-In (in development)

**Alternative nearest Libraries:** Central and Crownhill

**Services that can assist with consequences of proposed closures** - note that there are 2039 active users

Public access PC's - Anyone in training or an apprenticeship for over 10 weeks is entitled to 15% discount on bus fares (the 'Get On' scheme). However there is likely to be an adverse impact financially and in respect of time and convenience for other users who access public access PC's in a library proposed to close.

Access Plymouth operate two services

1. **Community car scheme** – Community Car is a not for profit car sharing scheme to help people with mobility problems get around Plymouth. Volunteer drivers, using their own vehicles, can take you to the shops hairdressers, doctors, dentist, lunch clubs, day centres, hospital visits or practically anywhere else you need to go in Plymouth. Their first pickups are at 9:00 (although this is our busiest period and can be oversubscribed) through until 4:30. Phone 01752 600633 to book. All bookings should be made no later than one and no more than seven working days before you need to travel. You do not pay the driver as we will invoice you monthly. To use this service you need to register over the phone which takes about ten minutes. Your trips will be charged at £1.20 per mile.

	<p><b>2. Dial a Ride</b> is a door to door transport service for anywhere within Plymouth for elderly and disabled residents.</p> <p>The service is available to Plymouth residents who are eligible for a concessionary bus pass, but struggle to access the bus service - this may be due to the distance they operate from your home, physical difficulties in boarding the bus or there is simply not a bus to where you want to go.</p> <p>The Dial A Ride provides a door to door service between any two points anywhere within the Plymouth city boundary, with dedicated drivers who can help passengers on and off the bus and to and from your front door. The service operates on Mondays to Fridays except Bank Holidays and the Christmas Period from 9-15 am until 4.15 pm and can be booked up to a week in advance, but no later than the day before you wish to travel. All bookings must be made before 2pm.</p> <p>Our buses also have a space for one wheelchair. All wheelchairs must be checked by our drivers and this needs to be done the first time you travel, so it is best to add some extra time to your first journey. Customers who travel in a wheelchair should normally travel with someone to assist them as the drivers can only take a chair as far as the front door. All assistants travel for free.</p> <p>The following fares apply to this service:</p> <p>£4 - Up to 2 miles return (2 miles there and 2 miles back)</p> <p>£6 - 2-4 miles return (2-4 miles there and 2-4 miles back)</p> <p>£9 - 4-8 miles return (4-8 miles there and 4-8 miles back)</p> <p>Any journeys over 8 miles return will be charged at £10.</p> <p>All fares are for a one way trip with the return free.</p> <p>These are alternative services for people who have difficulty accessing public transport – however this is a more expensive option than public transport.</p>
<b>Author</b>	Heidi Ondrak / Karen Renshaw / Jack Harrison
<b>Department and service</b>	TCC06 (Plan for Libraries) Project Team (Transforming the Corporate Centre Programme)
<b>Date of assessment</b>	14.12.2016. Reviewed and completed on 02.05.2017.

## STAGE 2: EVIDENCE AND IMPACT

Protected characteristics (Equality Act)	Evidence and information (e.g. data and feedback)	Any adverse impact See guidance on how to make judgement	Actions	Timescale and who is responsible																
Age	<table border="1" data-bbox="479 363 1008 767"> <thead> <tr> <th>Age</th> <th>Number</th> <th>% in Ward</th> <th>% variance with city wide average</th> </tr> </thead> <tbody> <tr> <td>0-15</td> <td>2523</td> <td>18.5</td> <td>+1%</td> </tr> <tr> <td>16- 64</td> <td>8936</td> <td>65.6</td> <td>+0%</td> </tr> <tr> <td>64+</td> <td>2170</td> <td>15.9</td> <td>-1%</td> </tr> </tbody> </table> <p data-bbox="479 786 869 810">Source: annual populations survey 2012.</p> <p data-bbox="479 831 1048 900">Currently people aged 60+ are entitled to a free bus pass</p>	Age	Number	% in Ward	% variance with city wide average	0-15	2523	18.5	+1%	16- 64	8936	65.6	+0%	64+	2170	15.9	-1%	<p data-bbox="1111 376 1462 595">Potential impact on younger people is slightly higher in the local community as there are more younger people than the citywide average.</p> <p data-bbox="1111 616 1469 1054">Younger people regularly report bus fares as a barrier to accessing services, however our principle of all libraries which are within a 2 mile catchment means that there is an alternative within a reasonable walking distance, as well as accessing the on line service .</p> <p data-bbox="1111 1075 1462 1406">Parents with young children do make particularly high use of the library's Rhyme Time which attracts around 75 children per week. In addition to this 315 young readers engaged in the Summer Reading challenge.</p>	<p data-bbox="1482 376 1823 445">Promote online lending of eBooks</p> <p data-bbox="1482 466 1816 608">Library staff will provide assistance to anyone who needs help accessing the service on line</p> <p data-bbox="1482 628 1868 735">Promote click and collect service which will be available at outreach venues</p> <p data-bbox="1482 756 1809 863">Promote the outreach locations where library services will be delivered</p> <p data-bbox="1482 884 1877 1026">Promote alternative transport arrangements in libraries including Access Plymouth services</p> <p data-bbox="1482 1102 1839 1171">Promote the Home Library Service</p>	<p data-bbox="1906 368 2051 437">A Macdonald tbc</p>
Age	Number	% in Ward	% variance with city wide average																	
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Disability					<p>There is potential for a significant impact on disabled library users, especially those with mobility impairments.</p> <p>According to information from Travel Time SW, transport links to the nearest library that we propose to keep open require one bus from the most direct stop.</p> <p>Transport links to the nearest libraries that we propose to keep open. Central Library services 35, 35A, 61, 62, 100 and nearby XI run regularly to Mayflower Street requiring a short walk (one minute) to the library. Journey time ranges from 15 to 24 minutes. There are numerous options for the return journey within a short walk of the library.</p> <p>To Crownhill library, services 34 and XI run regularly to the St Boniface College stop (nearest to the library), requiring a 5 minute walk. Journey times</p>	<p>Promote the outreach service effectively in areas where a library is closing</p> <p>Ensure that outreach locations that are selected for delivering library services are DDA compliant</p> <p>Promote alternative transport arrangements in libraries prior to closure including Access Plymouth services</p> <p>Promote the Home Library Service</p>	<p>A Macdonald tbc</p>
	Day to day activities	Number in Ward	%	% variance with City wide average			
	Limited a lot	952	7	-3%			
	Limited a little	1245	9.2	-1.1%			
<p>In total just over 25% of the community reported that they had a long term health condition or disability at the last Census, this is higher (+5%) than the citywide average.</p> <p>Figures were not available covering DLA claimants in Peverell at the time of writing. Disability Living Allowance.</p> <p>There are two people who recorded their first language as British Sign Language in the last census.</p> <p>The library is DDA compliant</p>							

		<p>are around 15 minute's total. There are several options for the return journey within a 2 minute walk of the library.</p> <p>However transport statistics reveal that despite 85% of the UK bus fleet being accessible 25% of mobility impaired passengers report experiencing difficulty using public transport. A significant factor may be the availability of wheelchair accessible spaces, generally only one on each bus.</p> <p>Private transport is the preferred option for the majority of mobility impaired adults (69% in 2013). The availability of parking spaces for blue badge holders in the vicinity of the alternative libraries will therefore need to be adequate to absorb the displacement. There are suitable car parks (Mayflower Street West street level &amp; Drakes Circus with lift access) within close proximity to Central</p>		
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		library with dedicated disabled parking spaces; these are public car parks, therefore spaces are not guaranteed.		
<b>Disability</b>	<p><b>Safe Place Scheme</b></p> <p>Peverell library is a member of the Safe Space Scheme. If a person with a Learning Disability with a 'I need help' card needs assistance they can show this to a member of staff in a Safe Place. They will then call their designated person or the Police, depending on the circumstances.</p> <p>Venues involved in the scheme are easily identifiable by the yellow logo displayed in their front window.</p> <p>Going to a Safe Place can be used in any situation where a person with a learning disability is feeling vulnerable. For example, if someone is being called names or if they are being bullied. Or they may have missed the bus and are feeling overwhelmed.</p>	<p>No adverse impact anticipated. There are 7 Safe space locations within walking distance.</p> <p>The Co-operative Food/ Pharmacy, Jubilee Building, Peverell Park Road (1 min walk) Opening times: 7:00-22:00 Mon – Sun.</p> <p>The Co-operative Food, 2 Peverell Park Road (12 min walk) Opening times: 7:00-22:00 Mon- Sun.</p> <p>Morrisons, Outland road (8 min walk) Opening times: 7:00-22:00 Mon-Sat. 10:00-16:00 Sun.</p> <p>Spar, 59 Thornbury Park Avenue (8 min walk) Opening times: 7:00-23:00 Mon-Sun.</p> <p>Celebration Balloons, 63 Weston Park Road (9 min walk) Opening times: 9:00-17:00 Mon- Fri. 9:00-16:00 Sat. Closed Sun.</p> <p>Trelawney Stores, 55</p>	Promote nearest alternative Safe Space as part of Library closure arrangements	A Macdonald



		<p>Trelawney Road (13 min walk) Opening times: 6:00-21:00 Mon- Sat. 8:00-21:00 Sun.</p> <p>Bella's Pet Supplies, 54a Bickham Park Road ( 4 min walk) Opening times: 10:00-17:00 Mon- Sat. Closed Sun.</p>																																										
<b>Faith/religion or belief</b>	<table border="1" data-bbox="479 600 1097 1337"> <thead> <tr> <th>Religion</th> <th>Number in Ward</th> <th>%</th> <th>% variance with City wide average</th> </tr> </thead> <tbody> <tr> <td>Christian</td> <td>8116</td> <td>59.9%</td> <td>+1.8</td> </tr> <tr> <td>Buddhist</td> <td>55</td> <td>0.41%</td> <td>+0.11</td> </tr> <tr> <td>Hindu</td> <td>28</td> <td>0.21%</td> <td>+0.01</td> </tr> <tr> <td>Jewish</td> <td>13</td> <td>0.10%</td> <td>+0.0</td> </tr> <tr> <td>Muslim</td> <td>89</td> <td>0.66%</td> <td>-0.14</td> </tr> <tr> <td>Sikh</td> <td>4</td> <td>0.03%</td> <td>+0.03</td> </tr> <tr> <td>Other Religion</td> <td>57</td> <td>0.42%</td> <td>-0.08</td> </tr> <tr> <td>No religion</td> <td>4170</td> <td>30.8%</td> <td>-2.9</td> </tr> <tr> <td>Not stated</td> <td>1021</td> <td>7.5%</td> <td>+0.4</td> </tr> </tbody> </table> <p>Residents were slightly more likely to profess Christianity and slightly less likely to be Muslim than the citywide population they were less</p>	Religion	Number in Ward	%	% variance with City wide average	Christian	8116	59.9%	+1.8	Buddhist	55	0.41%	+0.11	Hindu	28	0.21%	+0.01	Jewish	13	0.10%	+0.0	Muslim	89	0.66%	-0.14	Sikh	4	0.03%	+0.03	Other Religion	57	0.42%	-0.08	No religion	4170	30.8%	-2.9	Not stated	1021	7.5%	+0.4	No impact anticipated.	N/A	N/A
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<b>Gender - including marriage, pregnancy and maternity</b>	<p>Residents are slightly more likely to be female than the citywide average (+0.7%). Men 48.6%, Women 51.4%.</p> <p>Residents are less likely to be single and never married than the city wide average (-4.4%), less likely to be divorced (-1.1%) or widowed (-0.4%)</p> <p>Anecdotal evidence suggests that it's predominantly women who accompany children to activities in libraries</p>	There may be an adverse impact to women if there is significant displacement to this library from the libraries that are closing in order to access Rhymetimes and other children orientated activities. However the commitment that has been made for the activities and services which currently run from these libraries, to be retained and relocated elsewhere in the community will reduce this impact.	<p>Promote online lending of eBooks</p> <p>Library staff will provide assistance to anyone who needs help accessing the service on line</p> <p>Promote click and collect service which will be available at outreach venues</p> <p>Promote the outreach locations where library services will be delivered</p>	A Macdonald tbc																				
<b>Gender reassignment</b>	Data covering gender reassignment is not available at ward level.	N/A	N/A	N/A																				
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Ethnicity	Number in Ward	%	% variance with City wide average																					
White British	12549	92.6%	-0.3%																					
White Other	476	3.5%	+0%																					
Mixed	173	1.3%	+0%																					
Asian/Asian	253	1.9%	+0.4																					

	British						
	Black/Black British	67	0.5%	-0.1%			
	Other ethnic group	35	0.3%	-0.1%			
	<p>Over 97% of residents over 3 years old speak English as their main language. This is 0.8% higher than the citywide average. Polish (64) and Chinese (33) are the most common alternative main languages.</p> <p>Census 2011.</p>						
<b>Sexual orientation - including civil partnership</b>	Data covering sexual orientation is not available at ward level.				No impact anticipated.	N/A	N/A

### STAGE 3: ARE THERE ANY IMPLICATIONS FOR THE FOLLOWING? IF SO, PLEASE RECORD ACTIONS TO BE TAKEN

Local priorities	Implications	Timescale and who is responsible
<b>Reduce the gap in average hourly pay between men and women by 2020.</b>	The libraries service employs two staff per opening hour at Peverell library, no impact is anticipated on current pay levels.	N/A
<b>Increase the number of hate crime incidents reported and maintain good satisfaction rates in dealing with racist, disablist, homophobic, transphobic and faith, religion and belief incidents by 2020.</b>	<p>The library does not carry information about reporting hate crime, however this will continue to be available from Central library where fully trained staff are on hand to support.</p> <p>Residents are able to report hate crime incidents on the <a href="http://www.plymouth.gov.uk">www.plymouth.gov.uk</a> website.</p>	N/A

<p><b>Good relations between different communities (community cohesion)</b></p>	<p>The headline rate of Community Cohesion in Peverell Ward is 81%; this is 5% above the citywide average and 8% below the national average. The library makes a contribution to providing a community space. There are limited community spaces in Peverell and there could be a temporary impact between the library closing and alternative community spaces being established.</p>	<p>N/A</p>
<p><b>Human rights</b> <b>Please refer to <u>guidance</u></b></p>	<p>The Council is required to act in a way which is compatible with the rights granted under the European Convention of Human Rights.</p> <p>The Council also has a duty under section 7 of the Public Libraries and Museums Act 1964 to provide a comprehensive and efficient service for all persons desiring to make use thereof.</p> <p>Due to the closure to the public of Peverell Library, members of the public will not be able to make use of this facility. However, due to the provision of outreach within the local area, proximity of nearby libraries and the continuing provision of both online and Home library services, there will continue to be a provision of the library service available to the community.</p> <p>This provision will continue to reduce the potential risk of social isolation for elderly or vulnerable members of the public.</p>	

#### STAGE 4: PUBLICATION

Date 02.05.2017

Responsible Officer



Assistant Director for Customer Services